

Camp Scherman – Weekend Camp Adventure Anywhere FAQs

Q: Can I use Cookie Dough/OC Bucks/Juliette Dollars to pay for camp?

A: Yes! To redeem Cookie Dough/OC Bucks/Juliette Dollars for camp, you must first register online to reserve your space. Once registered, complete the online [Reimbursement Form](#). The amount of Cookie Dough/OC Bucks/Juliette Dollars submitted on the online reimbursement form will be applied towards your weekend **Camp Scherman – Weekend Camp Adventure Anywhere** fees.

Q: What type of technology will my camper need to participate in online sessions of Camp Scherman – Weekend Camp Adventure Anywhere?

A: You will need access to a computer and the internet. Two different online platforms will be utilized; Zoom and YouTube. To participate in video Zoom calls, you will need a computer or device with a webcam (camera) and microphone. If you do not wish to have a Zoom account, all you will need to do to participate is click on the link for the camp session we send to you via email.

Q: Is financial assistance available?

Financial assistance is available for Girl Scout members. Contact customercare@girlscoutsoc.org with “Weekend Camp Financial Assistance” in the subject line for more information.

Q: Can my camper participate if she does not have access to the internet or an electronic device?

A: An internet connection and access to a computer are required. The weekend camp is designed to have live online interaction between the camp staff and campers for all of the activities.

Q: What materials are included in Camp Scherman- Weekend Camp Adventure Anywhere?

A: Each camper will receive a mailing – filled with curated activities, specialty materials, and an exclusive Camp Scherman weekend camp patch. A schedule of the weekend activities and livestream events will be included in each weekend camp mailing, as well as emailed to you the week before your camper’s session.

Please note: Camper Families will need to provide the following items (not included): scissors, pencil, pen, ruler, some type of adhesive (glue, tape, or glue stick), and mark-making tools (crayons, markers, or color pencils).

Q: How do I get my Camp Scherman- Weekend Camp Adventure Anywhere supplies?

A: Weekend supplies will be mailed to each participant. The cost of postage was included in the registration fee. The package will arrive 2-3 days prior to the start of the weekend camp.

Q: What should I do if my weekend supplies do not arrive on time?

A: Contact customer care@girlscoutsoc.org with “Weekend Camp Supplies” in the subject line.

Q: What about my camper’s privacy and online safety?

A: Zoom calls are private and will not be recorded or made available after the event. Campers will be put into “camp programs” (breakout rooms) so they can interact with each other and staff. There will be a camp staff person in each program room. Online Community guidelines are in place for all campers, as well as online participation waivers.

Q: Will my camper chat with people she doesn’t know?

A: Campers will “interact” with other campers within their age group via Zoom. Livestreams and Zoom calls are supervised by camp staff. Posts, photos, and videos submitted to Girl Scouts of Orange County undergo an approval process to ensure they protect camper privacy and meet online community guidelines before they will be shared with the group.

Q: How will I know what my camper is doing or should be doing?

A: A schedule of the weekend activities and livestream events will be included in each weekend camp bag, as well as emailed to you the week before your camper’s session.

Q: Will I need to actively supervise my camper and be present throughout the sessions?

A: Depending on your camper’s age and abilities, she may need assistance with activities. The goal is for your camper to complete activities on her own. She may need help collecting supplies, accessing Zoom, or troubleshooting technology.

Q: How much “screen time” will my camper have each day?

A: Campers can participate in approximately 1-2 hours of live online interaction with camp staff on Friday and 3-4 hours of live staff-led activities on Saturday. An online evening family campfire will be held on Saturday. There may be some activities that the campers can do offline in between activity sessions. We aim to make this program a blend of online and offline opportunities for a memorable camp experience.

Q: Does my camper need to be a registered Girl Scout to attend?

A: No; your camper does not need to be a current registered Girl Scout to participate. However, there is a higher \$85 registration fee, which includes the \$50 camp fee and \$35 Girl Scout membership fee. Campers must be in grades K-12 and identify as a girl to participate. No tagalongs please.

Q: What other opportunities will there be if my camper is not able to register for camp?

A: Girl Scouts of Orange County will continue to post At Home Camp and Outdoor activities on our website girlscoutsoc.org/events throughout the year. Explore the videos currently available on our [Girl Scouts At Home page](#) under Camp Sing-a-longs and Activities on the page.

Q: If my camper finds she cannot participate in Camp Scherman – Weekend Camp Adventure Anywhere, can I receive a refund?

A: All cancellation requests must be received at least 14 days prior to the event and are subject to a \$10 administrative fee. Cancellation requests must be in writing to customercare@girlscoutsoc.org. Please include: Participant's Name, Weekend Camp Name and Date. No refunds will be processed if cancellation requests are received less than 14 days prior to the event. If a program is cancelled by Girl Scouts of Orange County, all refunds will be paid in full. No-shows are non-refundable.

If you have additional questions this FAQ does not answer, please email customercare@girlscoutsoc.org.