

Summer Camp Closure 2020 – Frequently Asked Questions

Girl Scouts of Orange County is deeply committed to taking every step to mitigate the spread of COVID-19. In accordance with the [Stay at Home](#) order issued by Governor Newsom and guidelines from national and local health authorities, we have made the difficult decision to cancel all Camp Scherman sessions for the summer of 2020.

Below are answers to frequently asked questions related to this decision.

Q: Which camper sessions are cancelled?

A: At this time, all Camp Scherman weekend and sleep away (resident) sessions are cancelled through August 8, 2020.

Q: My daughter is registered for camp. How will we receive a refund?

A: Unless otherwise requested, all camp registrants will receive a full refund, including the \$75 deposit. Refunds will be returned to the original form of payment used. Please allow 4-6 weeks for processing.

Camper families also have the option to request that their camp funds be:

- Applied to camp reservations for 2021;
- Applied to a new day or virtual camp experience this summer (when announced)
- Donated to support Girl Scouts or Camp Scherman; or
- Applied towards their membership renewal

Contact customercare@girlscoutsoc.org with the subject line *Camp Refund Options* if you would like to choose one of these options by May 18, 2020. Please allow 4-6 weeks for your refund to process.

Q: If “stay at home orders” relax, will there be any in-person summer programming?

Possibly. We will continue to monitor recommendations from public health officials and our government, and adjust programming accordingly as new information becomes available.

Q: Are there virtual Camp programs my Girl Scout can participate in?

A: Girl Scouts is committed to keeping girls engaged with virtual and online outdoor programming, even when we can't meet in person. Explore our At Home outdoor offerings from GSOC and GSUSA, available on our website at girlscoutsoc.org/athome. Our Camp staff is also developing virtual Camp Programs for this summer. Stay tuned!

Q: Are GSOC's volunteer-led Day Camps cancelled?

A: Day Camps are currently cancelled through June 30, 2020. We are continuing to monitor guidance from local and national health authorities for July and August camps. Depending on the updates we receive from public health authorities, it is possible that Day Camp may be able to continue this summer with physical distancing measures in place. We will communicate with members once decisions have been made for July and August day camps.

Q: Is Fall Family camp cancelled?

At this time, we are hopeful that we will be able to offer a Fall Family Camp experience. What a great way to celebrate our ability to be together again! We will continue to monitor and follow guidelines in place by the CDC and state officials and provide a status update by August 1, 2020.

Q: My Girl Scout was registered for the CIT/Apprentice Camp Program. Will there be any virtual or online camp opportunities provided to her this summer?

A: Yes! Our camp staff is currently developing virtual Camp Programs for this summer and discussing opportunities to engage CITs (I & II) and Apprentices in our new program model. Additional details will be shared soon.

Q: How is GSOC honoring girls/troops who received camp as a Cookie Program reward?

A: Our Entrepreneurship team is working on a plan to provide girls who earned camp as a Cookie Program reward with an alternative experience in the fall. We will notify those families directly, as well as post an update to gscookiesetc.org/cookies as soon as additional details are available.

Q: Can I apply Cookie Dough used to pay for a 2020 Camp Session to a summer session in 2021?

A: Yes. Girls who used Cookie Dough to pay for camp will be issued new cookie dough with an extended expiration date of April 30, 2021.

Q: I would like to apply my camp funds towards supporting my sister Girl Scouts. What are my options?

Girl Scouts is needed now more than ever! To support your sister Girl Scouts during this unprecedented time:

- Consider donating a portion of troop funds to [Fund Her Success](#), which helps provide financial assistance to Girl Scout families who need support with membership costs during this difficult time.
- Don't forget to renew! Troop funds are a great way to cover renewal costs for your entire troop! Contact customercare@girlscoutsoc.org if you would like to apply your camp funds towards membership renewal.
- Know a company or individual interested in donating funds to support at-home programming so all Girl Scouts can continue their Girl Scout experience during this time of physical distancing? Contact Vice President of Fund Development Barbara Powers at bpowers@girlscoutsoc.org.
- You can also make a donation to support Girl Scouts' mission any time [here](#).

Q: Are there other councils that have open camps this summer?

A: Each Girl Scout Council makes its own decision about camp. At this time, many other councils have also cancelled their summer camp offerings. For more specific information, you can check their websites.

Q: Will Camp Scherman summer programs be open in 2021?

Yes; as long as it is safe to do so, we plan to hold resident camp at Camp Scherman in the summer of 2021. We will be working on property maintenance and improvements to Camp Scherman this summer, so we are ready to offer campers an even more robust experience, hopefully in the fall for weekend camp and during the summer of 2021. We are already making plans for next summer and can't wait for your camper to return.

If you have additional questions this FAQ does not answer, please contact us at customercare@girlscoutsoc.org.