

Frequently Asked Questions (FAQ): GSOC Headquarters Transition

What's Happening?

Girl Scouts of Orange County is preparing for an exciting next chapter. Our Board of Directors has unanimously approved the decision to sell our Irvine headquarters. This move is part of a long-term strategy to strengthen our financial sustainability, expand access to our programs, and modernize the way we serve girls, volunteers, and families across Orange County. This is a proactive step to build on our strengths and position GSOC for long-term growth.

Frequently Asked Questions

Q: Why is GSOC selling the Irvine Headquarters?

A: This decision reflects over a year of thoughtful planning and feedback from staff, volunteers, and members. It allows us to proactively reduce overhead, invest more in mission delivery, modernize our workspaces, and bring Girl Scouts closer to the communities we serve.

Q: Was member and volunteer feedback considered?

A: Absolutely. Through our listening tours, we heard that local community access is important, that volunteers want greater connection across the council, and that Irvine hasn't always been a convenient location. This decision directly responds to those insights.

Q: Will troop meetings or Girl Scout events be affected?

A: No. Troop meetings, programs, and council events will continue uninterrupted. We will share updated locations for any previously Irvine-based activities well in advance.

Q: What will happen to the Girl Scout Shop?

A: The Shop will continue to operate at a new, more accessible location. Details will be announced as soon as they're finalized.

Q: Will this change how I get support from GSOC staff?

A: Not at all. Our team will remain fully available by phone, email, and in person as needed. We're enhancing hybrid flexibility for staff, but support for volunteers and families remains a top priority.

Q: Where will trainings and council-hosted events be held?

A: We're exploring alternative venues such as Program Centers, community locations, and event spaces across the county.

Q: How will I pick up or drop off materials if the HQ is closed?

A: We're working on convenient options for pickups and drop-offs, and we'll communicate details as they're finalized.

Q: Will this impact my troop directly?

A: There is no expected impact on day-to-day troop operations. If any changes arise that affect your troop, you will be contacted with plenty of notice.

Q: When is the move happening?

A: We don't have a confirmed move-out date yet. The building will be listed soon, and the transition will unfold in phases over the coming months.

Our Commitment to You

This move is about evolving to better serve our members. It's about:

- Creating more welcoming, flexible spaces in communities across Orange County
- Stewarding resources wisely to keep Girl Scouts in Orange County strong
- Maintaining—and growing—the incredible support we provide to volunteers and girls

Stay in the Loop

- Watch for updates in **through our email newsletters**
 - Reach out to customercare@girlscoutsoc.org with any questions
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Girl Scouts is Bigger Than a Building

No matter where our team sits, one thing remains true: **Girl Scouts is a movement, not a location.** Together, we're building a future where every girl has the tools, support, and confidence to lead.

Thank you for being a vital part of this journey.