

Cookie Dough, OC Bucks & Juliette Dollars Frequently Asked Questions

What is Cookie Dough/OC Bucks/Juliette Dollars?

Cookie Dough is a girl recognition item earned for selling Girl Scout cookies. OC Bucks is a girl recognition item for selling Fall Products. Juliette Dollars are a girl reward item for participating in product programs as an individually registered Girl Scout (GSI or IRM). All are good for a year or more (expire on April 30th) and can only be used within the Girl Scouts of Orange County.

How Can Cookie Dough/OC Bucks/Juliette Dollars Be Used?

Cookie Dough/OC Bucks/Juliette Dollars may be used to pay for:

- **GSOC Council Service Fee**
- **Service Unit Girl Scout events and/or day camp**
- **Items purchased from GSOC Shop**
- **GSOC Resident Camp** (see details at: <http://www.girlscoutsoc.org/en/camp/types-of-camp/summer-overnight-camp.html>)
- **GSOC Weekend Camp** (see details at: <http://www.girlscoutsoc.org/en/camp/types-of-camp/weekend-camp.html>)
- **GSOC Events** (see details at: <http://www.girlscoutsoc.org/en/events/event-calendar.html>)
- **Girl Scout destinations** (see details at: <http://www.girlscouts.org/for-girls/travel/destinations/>)
- **Gold Award expenses** (project must be approved by GSOC)
- **Girl Scout Lifetime Membership** (submitted to Council office by September 1 for Girl Scout Ambassadors who are graduating high school only.)

Cookie Dough and OC Bucks may also be used to pay for:

- **Approved Troop/Group Travel** (see [Troop/Group Travel Application packet](#))

Juliette Dollars may also be used to pay for:

- **Silver Award expenses**
- **Approved Group Travel** (see [Troop/Group Travel Application packet](#))

How Do Girls Redeem Cookie Dough/OC Bucks/Juliette Dollars?

- ☼ **For Council Service Fee** – Troop or parent completes online Membership process and Council Service Fee payment. Girl submits receipt & card to Troop Leader. Troop submits for reimbursement using the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#).
- ☼ **For Service Unit Events or Day Camp** (local community) – girls submit their card with their registration & signed permission slip to the Event Coordinator or Troop Leader as noted on the event or day camp flyer. Event Coordinator or Troop Leader submits completes the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#).
- ☼ **For GSOC Shop** – girls submit their card at time of purchase. For fax, email or mail-in Shop purchases; girls submit their card serial number in the credit card section of the order form. Cookie Dough/OC Bucks/Juliette Dollars cannot be used online.
- ☼ **For GSOC Resident/Weekend Camp or Council Events** – girls register online for camp or event. Girls submit receipt & card using the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#).
- ☼ **For Approved Troop/Group Travel** – girls submit their card to their Troop Leader. GSI girls submit their Juliette Dollars for Group travel to the Travel Patrol Advisor. Troop completes online [Reimbursement form](#).

- ✿ **For Girl Scout *destinations*** – girls submit their card and a copy of their destination registration confirmation to Council using the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#).
- ✿ **For Silver/Gold Award expenses** – troop girls submit their OC Bucks or Cookie Dough to their Troop Leader with receipts and explanations for how each purchase relates to their Gold Award project. Leader then submits the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#). GSI girls submit their Juliette Dollars and documentation using the online Cookie Dough/OC Bucks/Juliette Dollars [Reimbursement form](#).
- ✿ **For Girl Scout Lifetime Membership** – Girl Scouts graduating high school submit their card with a signed membership registration form and a check for the balance of the lifetime membership payment to the Council office by September 1.

Please note: Cookie Dough/OC Bucks/Juliette Dollars cannot be used online.

Can a Troop Use a Girl's Cookie Dough/OC Bucks/Juliette Dollars?

Cookie Dough, OC Bucks, and Juliette Dollars belong to individual girls, not to a Troop or Group, so each girl makes individual choices on how to use them. Troop/Groups already benefit from the proceeds for product sales. If a Troop/Group has asked girls to contribute individual funds towards approved Troop Travel (as defined in the Troop Travel packet) girls may pay with their Cookie Dough/OC Bucks rather than check or cash.

What qualifies as Approved Troop/Group Travel?

Troop/Group Travel of 150 miles or more (300+ miles round trip) qualifies as a usage for Cookie Dough/OC Bucks providing the trip has been approved by the Service Unit Manager (as specified in the [Troop/Group Travel Application packet](#)). Girls may submit Cookie Dough/OC Bucks as payment for qualified Troop Travel to their Troop Leader. Juliette Dollars may be used towards Group Travel not Troop Travel.

How does a Service Unit or Troop Treasurer get reimbursed for Cookie Dough/OC Bucks/Juliette Dollars received from girls?

Service Units and Troop Treasurers are reimbursed for Cookie Dough/OC Bucks/Juliette Dollars received from girls by completing the online [Reimbursement form](#). You must upload a copy of the girl's Cookie Dough/OC Bucks/Juliette Dollars plus a copy of the approved [Troop/Group Travel Application form](#) or approved Gold Award receipts with explanations of what each purchase was for and how it related to the Gold Award project. Cookie Dough/OC Bucks/Juliette Dollars must be redeemed prior to their expiration date of April 30 (regardless of the date of event or travel).

How can I use Cookie Dough/OC Bucks/Juliette Dollars to pay for Weekend Camp or an Event?

Girls must first register online for Weekend Camp or for any other Council Sponsored event, and pay in full. Next, fill out the [Reimbursement Form](#) online. You will be reimbursed for the amount of Cookie Dough/OC Bucks/Juliette Dollars that is being applied to her registration after she participates in the program. Cookie Dough will not be reimbursed for non-attendance. Cookie Dough/OC Bucks/Juliette Dollars cannot be used as an online payment tender.

What about Resident Camp?

Girls must first register online for Resident Camp with a deposit. Next, fill out the [Reimbursement Form](#) online. The amount submitted will be applied to the existing order. Any remaining balance due may be paid online. Cookie Dough/OC Bucks/Juliette Dollars cannot be used as an online payment tender.

What if I cannot pay for the entire amount up front?

Please e-mail CustomerCare@GirlScoutsOC.org to arrange this payment.

What if I have enough Cookie Dough/OC Bucks/Juliette Dollars to pay for my entire Weekend Camp or Event?

Please e-mail CustomerCare@GirlScoutsOC.org to arrange this payment.

Can Cookie Dough/OC Bucks/Juliette Dollars be used for an event that will happen after the cards expire?

Yes, as long as a girl registers for the event and fills out the [Reimbursement Form](#) online prior to the expiration date of the Cookie Dough/OC Bucks/Juliette Dollars.

Does a participant have to wait until the GSOC Camp or event to be reimbursed?

Yes, she will be reimbursed after participating in the program. Cookie Dough/OC Bucks/Juliette Dollars will not be reimbursed for non-attendance. However if the event is canceled, GSOC will issue new Cookie Dough/OC Bucks/Juliette Dollars. If the original card has now expired, GSOC will issue cards with expiration dates in the next cycle.

Can Cookie Dough/OC Bucks/Juliette Dollars received after an event be used for reimbursement of the event?

No, the girl must have had the card at the time she registered for the event.

Can Cookie Dough/OC Bucks/Juliette Dollars be redeemed after their expiration date?

No. Girls have a year or more to redeem cards prior to their April 30 expiration date. Expired cards will not be honored.

Are Juliette Dollars/Cookie Dough/OC Bucks transferable?

No. They are a girl recognition item, not a debit, credit or gift card and have no implied warranties. Unused value cannot be redeemed for cash or applied toward gift certificate purchase and does expire.

Can a Girl redeem Juliette Dollars with a Troop?

No. Girls may not use Juliette Dollars for troop activities. Juliette Dollars belong to individual girls, not to a Troop. Troop/Groups earn proceeds in each product program. If a Group has asked girls to contribute individual funds towards approved Group Travel (not Troop Travel) girls may pay with their Juliette Dollars.

How can GSI girls save for long term plans since Juliette Dollars expire?

GSI girls with long-term plans on file extending beyond the Juliette Dollars expiration date may, prior to the expiration date, complete the online [Juliette Dollars Extension form](#). Extensions are for Juliette Dollars only and are not applicable for Cookie Dough or OC Bucks and must be requested prior to the expiration date.

Can Juliette Dollars be combined with Cookie Dough and/or OC Bucks to pay for events, activities or shop purchases?

Yes!