

## Adult Learning Training and Adult Recognition FAQ's

### Online Training

Girl Scouts of Orange County (GSOC), operates on multiple web sites do not share login information. Most likely, if you may have set up login credentials for one website, but not all. We have created a user friendly list below to direct you to each of the GSOC websites, explains the function and login requirement.

<u>Website</u>	<u>Website Information</u>	<u>Function</u>	<u>Login Required (Yes/No)</u>
eBiz	<p><a href="https://gsusa.ebiz.uapps.net/vp/Home.aspx">https://gsusa.ebiz.uapps.net/vp/Home.aspx</a>  <b>Login assistance for eBiz site –</b>            To reset your username/password Click “Username?” or “Password?” to the right of the text box.            If you are still experiencing trouble, please click the “CLICK HERE” on the main eBiz page to contact online registration support.</p> <p>You also may email them at <a href="mailto:CustomerCare@GirlScoutsOC.org">CustomerCare@GirlScoutsOC.org</a>. Be sure to let them know that you’d like to reset your password and include a phone number where you can be reached.</p> <p><i>*Please note, if this is your first time accessing the Girl Scout Registration site since August 10, 2013 you MUST click on the “New Online Account” button and enter in your information EXACTLY as you last had it in our system.</i></p>	Register for all training and events	Yes
GSOCLearning	<p><a href="http://www.gsoclearning.com/">http://www.gsoclearning.com/</a>  <b>Login assistance for the GSOCLearning site –</b>            Click on “Forgotten your username or password?” link below the username/password fields            If you are still unable to login, please follow the steps below:</p> <ol style="list-style-type: none"> <li>1) Check you Spam Folder</li> <li>2) If you are an AOL user, check you Security Setting to</li> <li>3) <a href="#">Click Here</a> to complete a GSOCLearning Login Assistance Inquiry</li> </ol> <p><i>**Please note, GSOCLearning differs from the MY GSOC website: <a href="https://gsmembers.force.com/members/login">https://gsmembers.force.com/members/login</a></i></p>	Access to all Online Trainings, ie. Training Twenties, Songs, etc.	Yes
Volunteer Network	<p><a href="https://volunteernetwork.gsoc.org/default.asp">https://volunteernetwork.gsoc.org/default.asp</a>  <b>Login assistance for the Volunteer Network-</b>            Your username and password was provided to you during your Volunteer Essentials training on the handout titled “Usernames and Passwords to the Volunteer Network by Service Unit”.</p>	Access to training records, Product sale documents, etc.	Yes

## **In Person Training assistance**

For course cancellations- Please email [CustomerCare@GirlScoutsOC.org](mailto:CustomerCare@GirlScoutsOC.org), or call 949-461-8867 if you need to cancel, so that we can accurately account for participants.

## **General training questions**

### **To be a leader/co-leader?**

Refer to the [Training Progression Chart](#)

### **For outdoor activities?**

Refer to the [Outdoor Progression Chart](#)

### **Where can I find a list of the trainings taking place?**

You can see a list of all our trainings scheduled by visiting our website [GirlScoutsOC.org](http://GirlScoutsOC.org) and clicking “Calendar” found at the top portion of the webpage. The calendar is posted three times a year and update regularly, as needed.

### **How do I become a certified GSOC Volunteer?**

1. [Join Girl Scouts](#)
2. [Apply to be a Background Screened Volunteer](#)
3. [Begin your Training](#)

To be a leader, you must register as an adult member of the Girl Scouts. You then can submit an online Volunteer Application and get background screened. Once your background check is complete, you will be notified by email. You will be asked to connect with a volunteer Service Unit Manager for an interview and to confirm your position. You take your first training online (GS101), then Volunteer Essentials (offered in your local area or at GSOC Headquarters/Brea the second Tuesday of every month at two different times. Once these steps have been taken, you can meet with your girls. There is an additional course “Level Essentials” that must be completed within three months of your appointment as a leader/co-leader.

### **The following volunteers are required to submit a volunteer application and background screening:**

1. Volunteers with supervisory or disciplinary responsibility over minor, ie. Driving the girls, participating in field trips etc.
2. Volunteers with financial supervisory responsibility, ie. Participating in product sales

### **I took Volunteer Essentials (or other training) two years ago, do I have to retake it again?**

No, your VE training is good for five years.

### **I don't have a troop number yet; can I still register for trainings?**

Yes, so long as you are a member in our data base, you can sign up for classes online.

### **My training records aren't correct who do I contact?**

Please submit a training records update request to [CustomerCare@GirlScoutsOC.org](mailto:CustomerCare@GirlScoutsOC.org) with the Name of the Training and Completion date, we will add it to our records accordingly.

### **Where do I find training?**

Current trainings can be found on the [GSOC Calendar](#). Volunteer Training will be in Red.

### **Can our troop camp if I have not taken Troop Tent Camping or Outdoor Cooking training?**

Another Responsible Adult (RA) in the troop may be the “Camping Parent” and be CPR/FA certified. Without TTC training, your troop can partner camp with another troop that has a trained adult.

**I am from the LA Council, can I take training classes with GSOC? Are my girls eligible to participate in activities that are listed on the GS OC event calendar?**

Yes, you are more than welcome to complete Adult training with our council. To register you must contact your Councils Tech Help for eBiz in order for them to share your record with our council. After this is completed you will be able to sign up online for this class. There may be additional complications for events on our calendar that are hosted by a local troop, but you will have to ask the event director on a case-by-case basis.

**I don't have time to take classes and wish there were more online classes or that classes were offered closer to the volunteer:**

We do our best to cover a variety of classes. All our trainings are volunteer led and are dependent on their availability. The locations and offerings are rotated between the GSOC Headquarters (Irvine), Anaheim Program Center and Yorba Linda Program Center.

**Adult Recognition**

2-4-6-8!! Who do we appreciate? That's right, the deadline to submit nominations is February 4<sup>th</sup> at 6:08pm! Late nominations will not be accepted, so don't delay!! It will be here sooner than you know, so go [here](#) and view all of the awards, learn how to write strong award nominations, get prepared and get your thinking caps on!

Did you know that nominations are encouraged by girls, parents, volunteers and staff! Don't miss an awesome opportunity to recognize an amazing adult volunteer! These awards are the most prestigious awards council can award to our adult members.